

Broker Briefing

05/23/2011

SOLO 3rd Quarter Rates Available Now

The 3rd Quarter 2011 rates for SOLO Outlook Health Plans for individuals and families are available now.

You can quote the SOLO Outlook plans by logging into access|RMHP. If you need assistance with logging into access|RMHP, please contact technical support at 877-907-7647, Option 1, or by emailing support@rmhp.org. Rating CDs or rate sheets are no longer provided.

SOLO Health Care Plan 3rd Quarter Renewals

Annual renewal notices for current SOLO Members with an anniversary in July, August or September are being mailed now. A customized premium quote for each SOLO View plan option is provided to assist Members interested in a plan change.

You will receive a copy of the renewal letter and the customized premium quote for your clients.

A SOLO Health Care Plan Change Form is included with each renewal and will be required to request a plan change. The Plan Change Form can be [viewed here](#).

Plan change requests should be submitted at least 15 days prior to the renewal date. Plan change requests may be subject to medical underwriting. Clients are required to continue to pay the premium on the current plan until the plan change is approved and effective. Premium will be adjusted if a plan change affects premium already paid.

Updated SOLO Application

The SOLO Application has been updated and is [available here](#). Call or email the SOLO Sales Team to request a new supply of enrollment booklets with the updated application.

In addition to the required medical records for **applicants age 50 and older**, RMHP will now require medical records on colorectal cancer screenings at time of application. The new Medical Record Requirements form is [available here](#).

As always, if you have any questions, comments or need assistance,
please call your Rocky Mountain Health Plans Executive.

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